

Practical Class #10

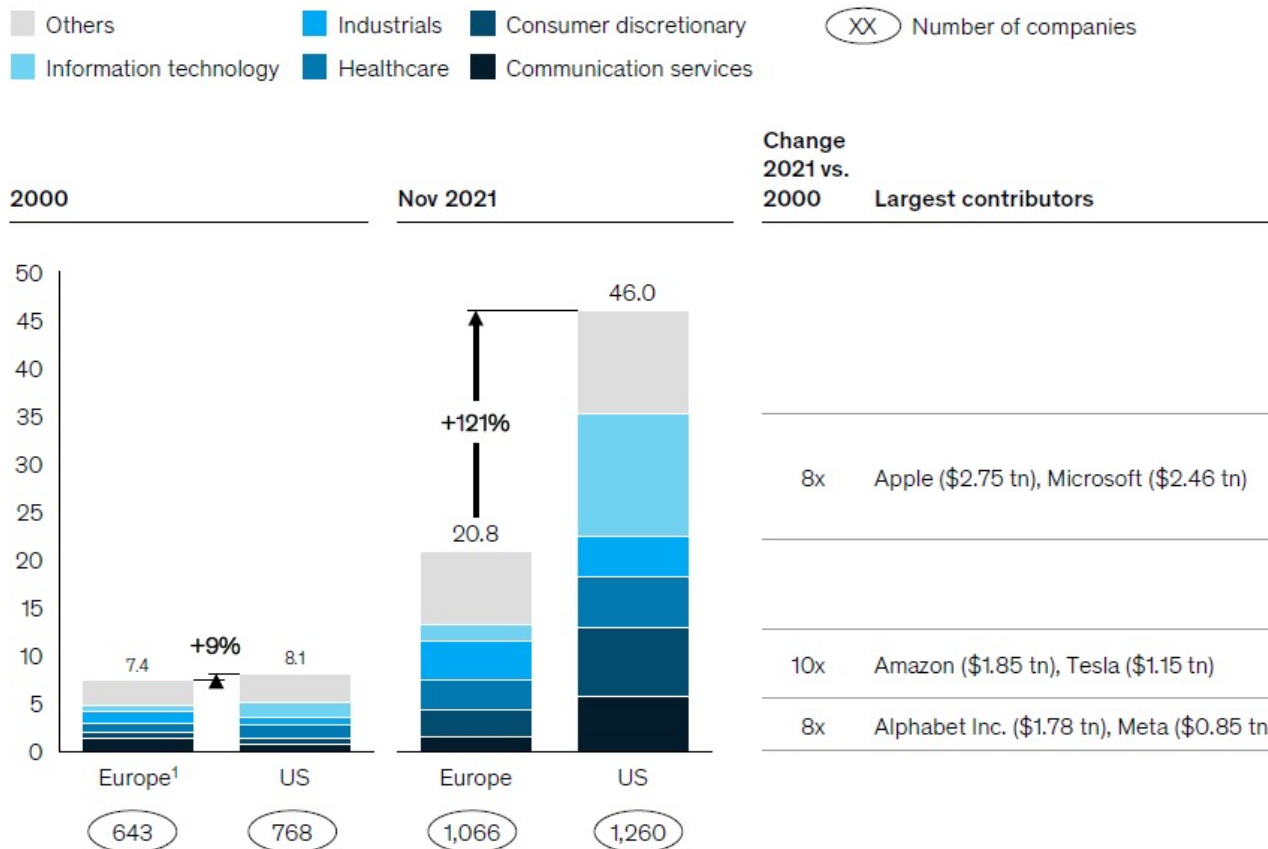
International Management
Spring 2025

May, 8/9

Innovation as a driver of growth

Exhibit 4

Former start-ups drive innovation and are the basis for the United States' global economic leadership position

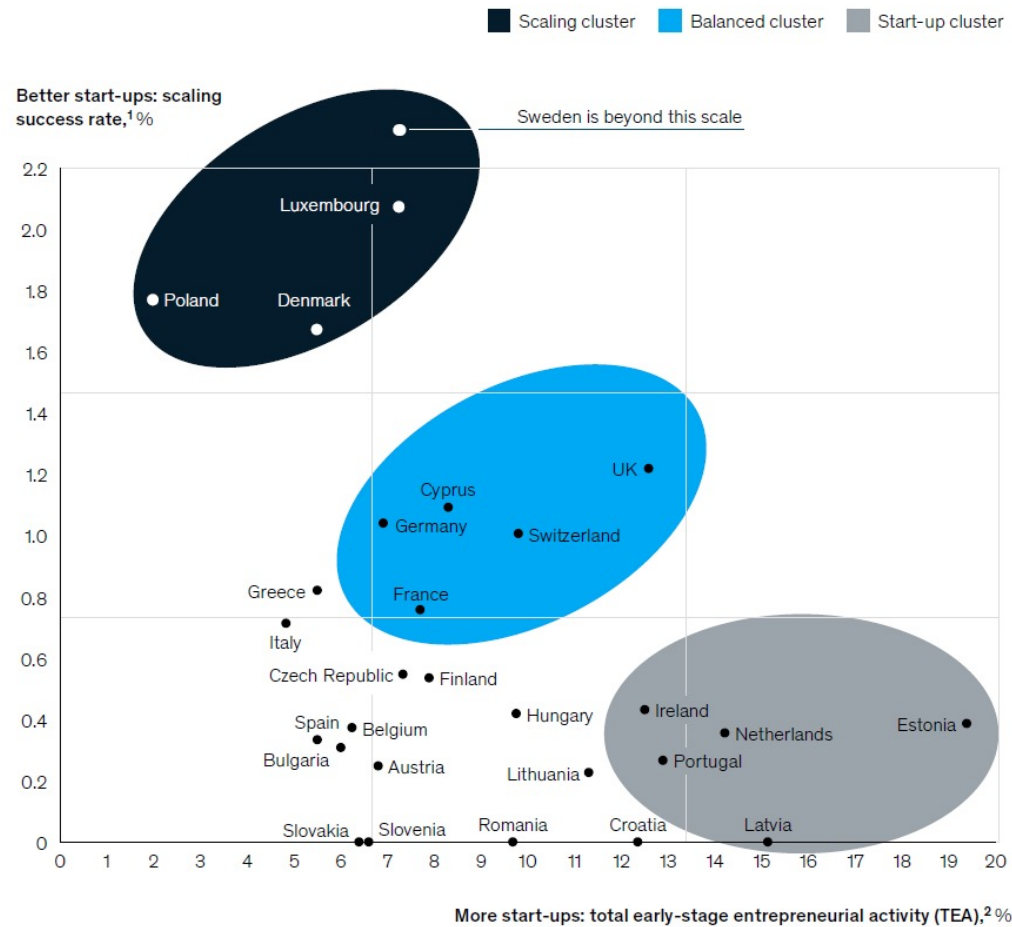


1. EU-27, Switzerland, UK, and Norway

Source: CPAT; McKinsey

Ability to enable foundation and scale up

European countries differ in their ability to enable the foundation and scale-up of start-ups



Case study – Estonia

- ❖ **Favourable tax** - 0% corporate income tax on reinvesting and retaining profits within entities.
- ❖ **Start-up Visa** - to attract non-EU talent.
- ❖ **Digital Nomad Visa** - live and work up to one year.
- ❖ **e-Business Register platform** - set up a company in less than 30 minutes and only two to three business days for the official registration, which utilises notary services enabled by unbureaucratic and highly digitized processes.

Case study – Estonia

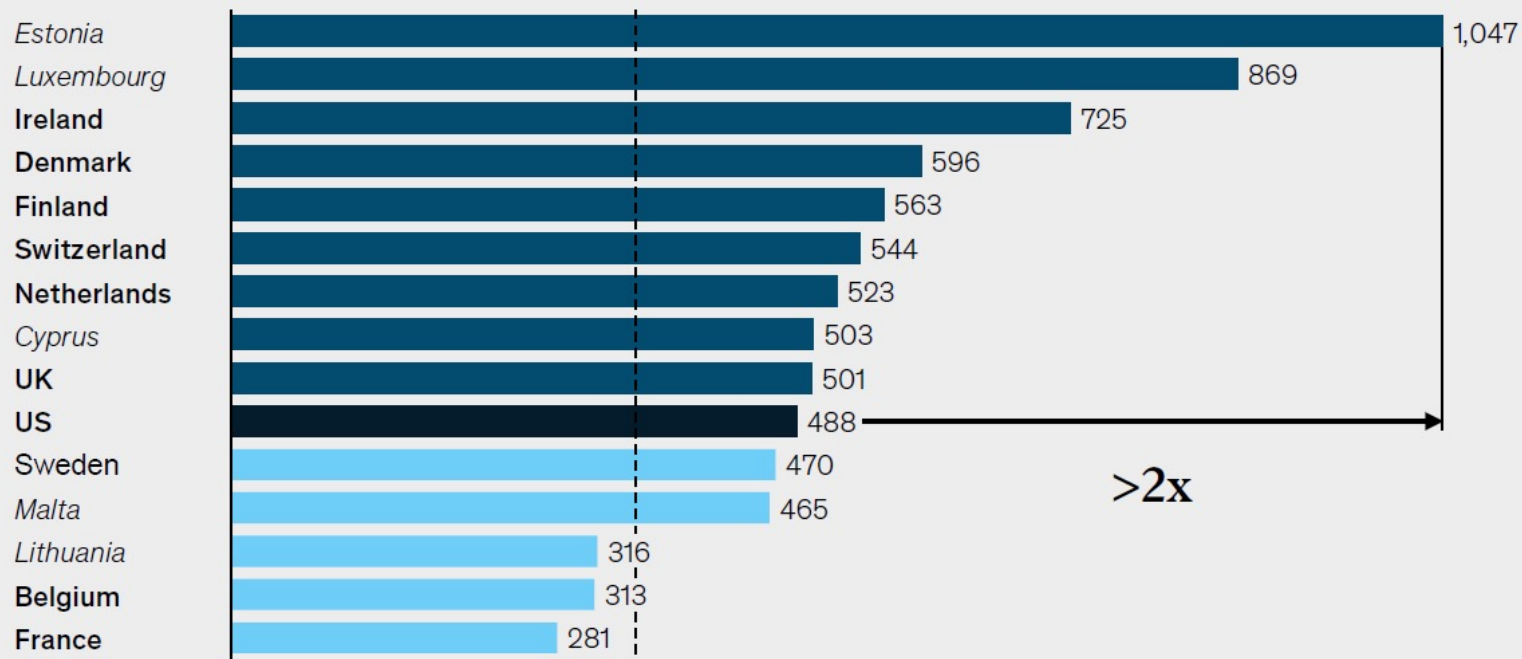
Exhibit 12

Estonia offers a favorable environment for setting up start-ups

Countries with GDP >\$100 bn
Countries with GDP <\$100 bn

■ Top third ■ Middle third ■ Bottom third ■ US

Total number of start-ups,¹ scale-ups,² and stable companies³ in 2022, per 1 mn capita



Case study – Switzerland

- ❖ In 2021, Switzerland had more than five times the number of patent applications per capita than the European average.
- ❖ “**Trust Valley**” – this hub of entrepreneurship is home to 313 tech companies, of which 148 are AI companies.

Case study – Switzerland

❖ International AI hub focused on digital trust:

- **Research** – publishes twice as much AI research per capita as its European peers.
- **Funding** – strong capital backbone with a high density of private capital, solid financial institutions, and corporate investors.
- **Regulations** that allow pension funds to invest up to 5% of their assets into VC – mostly prohibited in other EU countries
- **Talent** – local and expats via tax regulations and seamless digital administration processes

Case study – France

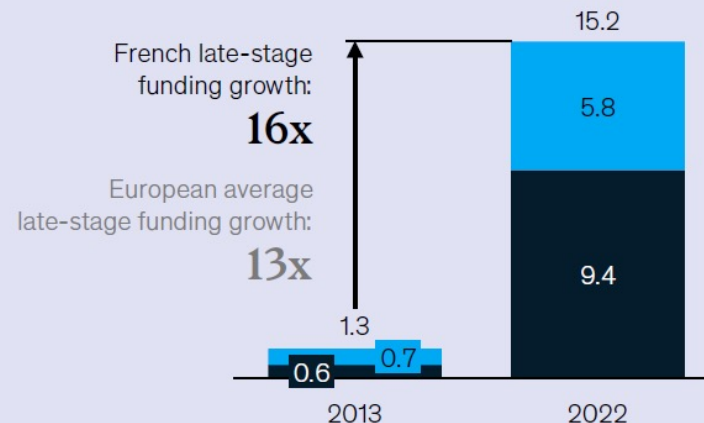
- ❖ La French Tech - government body established to support the French start-up community
- ❖ Focuses on the scaling success of existing start-ups, leading to a significant increase in early- and late-stage funding

Exhibit 15

Funding in France has grown tremendously as a result of its support initiatives

Total funding development in France, \$ bn

Early-stage funding Late-stage funding



Source: Dealroom; La French Tech; Sifted; expert interviews; McKinsey

Start-Up environment in Portugal

- ❖ Go to Moodle >> Lisbon Start-up environment (PDF)
 - 10 min to read

- ❖ Based on the article, discuss and answer to the following question:
 - What are the characteristics of the start-up environment in Portugal?

❖ The platform

<https://www.outsystems.com/platform/>

❖ The culture

<https://www.outsystems.com/company/careers/>

OutSystems

- ❖ Go to Moodle >> OutSystems case (Word)
 - 15 min to read

- ❖ Based on the article, what are the key success factors in OutSystems' case in terms of:
 - Business model
 - International expansion
 - Culture

OutSystems' case

1. What are the **key successful factors** in the OutSystems case in terms of:

Business Model

- Developed a product, a platform to companies to develop web and mobile applications
- Market estimated in 22 b€ in 2020
- Big clients from the beginning: Sonae, ANA, Brisa
- Funding obtained in an early phase
- Has grown organically: professional services (not ad hoc)
- First mover
- Pricing model: from open-ended licenses to begin selling software subscription

International expansion

- Thinking global from day one
- First entered the US market and the Netherlands
- The US market because of previous experience working there, excellent market conditions and affinity
- The Dutch market – Dutch shareholders
- Before opening operations in host countries: 2/3 important clients
- Product engineering (core) stays in Portugal
- Subsidiaries managed from Portugal with local employees

Culture

- Targeting talent: “creative, intelligent, and passionate”; recruiting from top universities
- Great culture (safe environment: ok to take risks)
- Competitive but cautious with growing
- Leadership example
- To maintain culture: subsidiaries are managed by Portugal but with local employees to better adapt (and be accepted) by foreign markets

Feedzai

- ❖ Go to Moodle >> Feedzai case (PDF)
 - 10 min to read

- ❖ Based on the case, discuss the following question:
 - What are Feedzai's **key successful factors**?



Feedzai's case

❖ Key successful factors:

- Intellectual property and original technology (3 millisecond check)
- Increasing need for fraud protection in times of boom of online transactions
- General rise of cybercrime
- AI system adapts by itself based on the amount data received

Offcoustic

- ❖ Portuguese startup founded in 2019 that aims to:
 - “Creating Comfortable Space for Calls. Phone Booths as a Service”
- ❖ Uses both a product as a service and the subscription payment models.
- ❖ Currently expanding to Spain.



Business ecosystem - Universities

Nova SBE — a school for accelerating startups

Nova School of Business & Economics has been the launch pad for many of Portugal's most successful start-ups.

- ❖ Nova SBE has been the launch pad for many of Portugal's most successful startups: Uniplaces, Go Natural, GuestU, and Raize, all originated with Nova SBE Alumni or faculty members.
- ❖ **Nova SBE Haddad Entrepreneurship Institute** - empowers new ventures at every stage, cultivates entrepreneurial skills in students and professionals, and shares cutting-edge knowledge on entrepreneurial topics, trends, and methodologies.

Business ecosystem - Conferences

- ❖ Technology and investment conferences are setting up shop in Lisbon:
 - **Web Summit** extended its stay until 2028, attracting 80,000 tech professionals to the city and is expected to generate \$3.5 billion in revenue for the country until then.
 - **The Lisbon Investment Summit** - held every June, is an opportunity for homegrown start-ups to pitch to international venture firms and has significantly contributed to putting Lisbon on the European tech map.